



October 22, 2020

To Our Valued Guests;

A million thanks for being the best part of Slidewaters. For decades our guests have been the backbone of everything we do and we are very grateful to have amazing loyal guests that love Slidewaters. It was especially important during this incredibly challenging season. The support we received was tremendous and we would not have made it this far without the support of our community and our guests.

We are in the process of wrapping up our appeals with the Department of Health and the State of Washington and we are optimistic that we will be given more trust in the future to continue to operate our business in a safe manner—including good guidelines for limited operations during any phase of a pandemic.

A vital part of our process to survive this year and be able to open next summer is financing and we have been turning over every stone, so that we can host families next summer and for many more decades. We have some exciting new opportunities in the works that will diversify our revenue and hopefully create income during any phase of a pandemic. We are also close to securing a new major loan that will cover off-season expenses that our 30-day limited operational season was not able to.

We have promised to honor any unused DAY PASS or SEASON PASS from the 2020 season next summer. Christmas 2019 Stocking Stuffers, donated tickets, Team Member passes and online purchased tickets will all be honored if they were not redeemed in 2020. We understand that even a partially used season pass can feel “unused” because the season was cut so short. We were able to analyze each season pass purchase and compare purchase price against value received (number of total visits x General Admission price). 2020 Season Pass PURCHASERS will receive an email and an offer for the 2021 season that is based on their overall usage during the 2020 season. Offers will range from a 1-year extension of their pass(es) to a discount on a 2021 season pass purchases.

Thank you in advance for understanding the challenging circumstances we have been dealing with since May. We know that there are millions of people that have not been as fortunate as us and we are very grateful for how God has worked on our hearts and perspectives during this pandemic. We are excited to host families again in 2021 and getting back to making memories and building relationships. Have a fantastic holiday season with friends and family.

God Bless,

Burke Bordner

Robert Bordner